Sample Company Human Trafficking Policy

Attached is a sample anti-trafficking compliance plan that the U.S. State Department and its partners (Verité, Made in a Free World, and the Aspen Institute) created. Known as the Responsible Sourcing Tool, it sets forth a model "Company Human Trafficking Policy":

- Lists the prohibited activities covered by the Federal Acquisition Regulation (FAR) policy
- Discusses an "Employee Awareness Program"
- Provides an "Employee Reporting/Grievance Process"
- Sets out a "Recruitment and Wage Plan"
- Provides a sample "Housing Plan";
- Lays out a "Violation Monitoring, Reporting, and Remediation Program" to identify and address violations of the policy against trafficking in persons; and
- Provides a model "Annual Compliance Plan Certification," as required by FAR 52.222-50(h)(5).

1 See http://www.responsiblesourcingtool.org/complianceresources
PROTECTIONS AGAINST TRAFFICKING IN PERSONS
Compliance Plan Template

This tool is intended for use specifically by companies that need to demonstrate compliance with the Combating Trafficking in Persons requirements of the Federal Acquisition Regulation (FAR) and submit certifications under 52.222-50(h) and 22.1703(c).

**Compliance Plans.** U.S. Government contractors are required to create and implement a compliance plan to prevent any prohibited activities identified in FAR 52.222-50(b) for any portion of a contract that:

- a. is for supplies, other than commercially available off-the-shelf items, acquired outside the United States, or
- b. services to be performed outside the United States; and
- c. the overseas portion has an estimated value that exceeds $500,000.

The plan must be maintained throughout the performance of the contract and must be appropriate to:

- the size and complexity of the contract; and
- the nature and scope of the activities to be performed for the Government, including
  - ✓ the number of non-United States citizens expected to be employed and
  - ✓ the risk that the contract or subcontract will involve services or supplies susceptible to trafficking in persons

The Contractor must provide the compliance plan to the Contracting Officer upon request. The Contractor must also post the relevant contents of the compliance plan at the workplace and on the Contractor’s Web site.

**Certification.** Prior to contract award, and annually thereafter, the Contractor must certify to the Contracting Officer that:

- It has implemented a compliance plan to prevent any prohibited activities identified in the FAR and to monitor, detect, and terminate any agent, subcontract or subcontractor employee engaging in prohibited activities; and
- after having conducted due diligence, either
  - ✓ to the best of the Contractor’s knowledge and belief, neither it nor any of its agents, subcontractors, or their agents are engaged in any such activities; or
✓ if abuses relating to any of the prohibited activities have been found, the Contractor or subcontractor has taken the appropriate remedial and referral actions.

**Subcontracts.** Contractors must include the substance of the clause at FAR 52.222-50, Combating Trafficking in Persons, in all subcontracts and in all contracts with agents. However, requirements for a compliance plan apply only to any portion of the subcontract that meets the same prime contractor thresholds in a), b) and c) in Section 1, Compliance Plans, above.

If any subcontractor is required by this clause to submit a compliance plan and certification, the Contractor must require submission prior to the award of the subcontract and annually thereafter. The certification shall cover the items described above in Section 2, Certification.

This document describes the program requirements and processes established and implemented by ___________ Company (hereafter referred to as 'the Company') to comply with FAR 52.222-50, Combating Trafficking in Persons. The scope of the plan includes the operations and activities of the Company as well as those subcontractors and agents in its supply chain performing on this contract. This Plan is maintained by the Corporate Human Resources Office located at XXX. The individual responsible for the plan implementation is listed below.

**CONTRACTOR NAME:**

**ADDRESS:**

**DUNS NUMBER:**

**NAME AND CONTACT INFORMATION OF THE PERSON RESPONSIBLE FOR PLAN:**

**CONTRACT NUMBER:**

**CONTRACT TITLE:**

**LOCATION OF PERFORMANCE:**

**CONTRACT PERIOD OF PERFORMANCE:**

**CONTRACTING AGENCY:**

**CONTRACTING OFFICER:**

<table>
<thead>
<tr>
<th>List of Company Subcontractors and Agents Covered by the Plan</th>
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<tbody>
<tr>
<td>Name</td>
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02
1. **<INSERT COMPANY NAME> COMPANY HUMAN TRAFFICKING POLICY**

The Company strictly prohibits its employees and all subcontractors and agents from:

- engaging in severe forms of trafficking in persons;
- procuring commercial sex acts;
- using trafficked labor;
- destroying, concealing, confiscating, or otherwise denying an employee access to the employee's identity or immigration documents, such as passports or drivers' licenses, regardless of issuing authority;
- using misleading or fraudulent practices during the recruitment of employees or offering of employment, such as failing to disclose, in a format and language accessible to the employee, basic information or making material misrepresentations during the recruitment of employees regarding the key terms and conditions of employment, including wages and fringe benefits, the location of work, the living conditions, housing and associated costs (if employer or agent provided or arranged), any significant costs to be charged to the employee, and, if applicable, the hazardous nature of the work;
- Using recruiters that do not comply with local labor laws of the country in which the recruiting takes place;
- charging employees recruitment fees (as defined by the FAR);
- failing to pay return transportation costs upon the end of employment, for certain employees who are not nationals of the country in which the work is taking place (with some exceptions as specified under FAR 52.222.50(b)(7));
- Providing or arranging housing that fails to meet the host country housing and safety standards; and
- If required by law or contract, failing to provide an employment contract, recruitment agreement, or other legally required work document in writing in a language the employee understands, containing a detailed description of the terms and conditions of employment, at least five days before an employee relocates to perform work.

The complete ____________ Company Supplier Code of Conduct can be found at <insert Policy URL>.

2. **EMPLOYEE AWARENESS PROGRAM**

The Company has developed and implemented an awareness program to inform all employees about the FAR's prohibitions against trafficking-related activities described in FAR 52.222-50(b), the activities prohibited, and the actions that will be taken against the employee for violations. Those employees are trained on:

- the Company Human Trafficking Policy and Supplier Code of Conduct;
- consequences for violating Company policy;
- the violation reporting process, and
- a summary of the U.S. Government's policy prohibiting trafficking related activities as contained

*Note to User: The following paragraph is not specifically required by the FAR, but is recommended as best practice in the provisions of FAR 52.222-50(b), “Combating Trafficking in Persons.”*

Employees should be trained both prior departure from their home countries and again upon arrival in the country where the work will be performed. They should also be provided with written materials that include all subjects covered in the training.
Both the training and written materials are in each employee's own language. A verbal explanation of the contents is given upon request to individuals unable to read the printed information.

<User Instructions: embed a copy of your company’s work awareness program file here or provide a link to training materials>

### 3. EMPLOYEE REPORTING/GRIEVANCE PROCESS

*Note to User: Insert a description of your company’s employee reporting process in this section. The process must meet FAR requirements, as listed in 52.222-50 (h)(3)(ii). The information provided below is an example of how a company reporting process could be designed and described. It is not intended to serve as any company’s specific information.*

All employees of the Company or its suppliers, subcontractors and agents are encouraged to report any activity or condition that may violate the Company Human Trafficking Policy or the requirements of FAR 52.222-50 confidentially and without retaliation, to the Company Human Resources Department Hotline or confidential email address <insert hotline number(s) and confidential email address here>, Ethics Hotline <insert number(s) here>, or using the Ethics email reporting system <insert confidential email address>. Violations may also be reported online using the Company’s web-based reporting system, <insert URL of online reporting page>. The reporting system is also available for employees to report any workplace concern or potential violation of the terms and conditions of their employment contracts. All reported concerns will be promptly investigated by an impartial Grievance Committee of Company HR and Ethics staff. Where employees disagree with the results, they may appeal the decision to the Grievance Committee.

The Company has also established a process to interview and protect from retaliation all employees suspected of being victims of or witnesses to alleged violations of the Company Human Trafficking Policy and FAR 52.222-50. This will be done prior to the employee returning to his or her country of origin if the employee is located outside their country of origin at the time of the incident being reported. Additionally, the Company will not interfere with employees cooperating fully with government authorities.

Employees may also report their concerns directly to the Global Human Trafficking Hotline at 1-844-888-FREE or its email address at help@befree.org. The Company reporting process and the Global Human Trafficking hotline and email address have been made available to all employees in the Employee Awareness Program and via postings in all worksites.

### RECRUITMENT AND WAGE PLAN

*Note to User: The FAR requires the compliance plan to include a recruitment and wage plan that only permits the use of recruitment companies with trained employees, prohibits charging recruitment fees to the employee, and ensures that wages meet applicable host-country legal requirements or explains any variance. The following is an example of how a company Recruitment and Wage Plan could be designed.*
The Company and its suppliers and subcontractors use the following recruitment companies that have undergone due diligence and have employees trained and knowledgeable on the requirements of the Company Human Trafficking Policy, FAR 52.222-50, and all other applicable country and local legal requirements.

<table>
<thead>
<tr>
<th>Recruitment Firm</th>
<th>Address</th>
<th>License Number</th>
<th>Date of Expiry</th>
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The Company strictly prohibits misleading or fraudulent recruiting practices during the recruitment of both local and migrant employees. All labor recruiters working for or with the Company and its suppliers and subcontractors have committed to provide complete and accurate information to all employees regarding the assignment they are being offered (see below).

The Company audits subcontractors and suppliers, including labor recruiters without advance notice, on a regular basis, and requires remediation of all identified nonconformities. Failure to properly address audit issues will have business consequences, up to and including termination and disbarment from future contracts. Any violations of FAR requirements could result in the Company terminating the contract of a subcontractor or agent. Additionally, the Company will report all identified violations of FAR 52.222-50 (b) and remedial action(s) taken, as well any credible information it receives from any source that alleges conduct in violation of FAR 52.222-50 (b) to the Contracting Officer.

<attach copy of Company monitoring/audit process>

All subcontractors to the Company provide all employees with an employment contract/employment agreement in writing, containing a detailed description of the terms and conditions of their employment, where such contract is required by law or contract.

Note to User: The FAR requires employment contracts where required by local law or contract. However, employment contracts are recommended as a best practice regardless of local law or contract as they are the best way of ensuring employees understand their rights and terms and conditions of employment, and voluntarily agree to employment with your company. It is also recommended that a verbal explanation of the terms and conditions be provided for employees unable to understand the written contract. In the list of information to be provided in employment agreements shown below, only items a) through i) are specifically required as minimum content by FAR 52.222-50(b). The other items are included as recommended best practice (in italics).

Contracts are written in a language that the employee understands and are provided to them for review and signature at least five days prior to departure from their country of origin.

Employment contracts contain the following:

- Detailed description of the work
- Wages (compliant with host country legal requirements or an explanation of any variance)
• Prohibition on charging recruitment fees to the employee
• Work location(s)
• Living accommodations and associated costs, if offered
• Time off
• Roundtrip transportation arrangements at no cost to employees
• Grievance process
• Content of applicable laws and regulations that prohibit trafficking in persons
• Employee’s full name
• Employee’s date of birth
• Employee’s passport number and work visa/permit number
• Employee emergency contact information
• Work start date and duration of contract
• Procedure for early contract termination without penalty, including notice period not to exceed one month (or less per applicable law)
• Contract renewal provisions
• Regular work hours and shifts
• Anticipated overtime hours with total working hours not to exceed 60 hours per week or local law, whichever is lower
• Estimated minimum net pay per month
• Method and frequency of wage payment
• Bonuses and conditions for earning them
• Allowances
• Full listing of any and all deductions, including specification of the type and amount of each deduction and which, if any, are optional (for example, meals, transportation, communications, or other services provided or offered by the supplier, subcontractor or agent).
• Description of additional benefits including medical insurance coverage, accident/injury insurance, holidays, annual leave, sick leave, and/or any other applicable benefits
• Description of repatriation process and specification of the costs to be borne by the supplier and the employee
• Any other terms required by applicable laws and regulations
• No terms restricting a employee’s rights to freedom of association and collective bargaining consistent with local law

Note: The Company reviews and approves the employment contracts used by its labor recruiters. The contracts used by its suppliers and subcontractors are subject to audit by the Company without advance notice.
5. HOUSING PLAN

Note to User: The FAR requires a housing plan only when the Contractor or subcontractor intends to provide or arrange employee housing that ensures housing meets host country housing and safety standards. The following section is provided as an example of a housing plan overview. The detailed housing plan that describes specifically how employee housing is designed and managed to meet host country housing and safety standards would be provided as an attachment to the compliance plan.

In the example statement, employee housing is provided by the Contractor and managed by a third party housing/property management firm. In this case, the housing plan requirements would be in the terms and conditions of the contract between the Contractor and the third party housing manager. This is only an example of numerous ways that housing can be arranged and managed.

Contract <insert contract number here> necessitates providing migrant employees from <insert names of sending countries here> with housing for the duration of the Contract. The Company contracted <insert name of subcontractor here> to construct housing units that comply with <name of country/jurisdiction> housing and safety standards.

The Company believes that effective ongoing management of living facilities is essential to ensure accommodations are safe and sanitary. This encompasses issues such as the physical maintenance of buildings and security to ensure effective implementation of <name of country/jurisdiction> housing and safety standards over the course of the contract. To do so, the Company has contracted with <insert name of housing management firm> to manage all employee housing for the duration of the contract. <insert name and contact information of the housing management firm> is a licensed and experienced firm with competent managers and skilled support staff. The housing manager is responsible and accountable for overseeing housing staff, and for ensuring effective implementation of the housing management plan. The Company’s housing standards are specified in the contract with <insert name of housing management firm>, and mechanisms to ensure that those standards are implemented have been established. The housing manager regularly monitors the application of the accommodations standards report weekly on their implementation to the Company.

<attach copy of housing plan>

6. VIOLATION MONITORING, REPORTING AND REMEDIATION

Note to User: The FAR requires the compliance plan to include procedures to prevent agents and subcontractors at any tier and at any dollar value from engaging in trafficking in persons (including the activities in FAR 52.222-50(b)) and to monitor, detect, and terminate any agents, subcontracts, or subcontractor employees that have engaged in such activities.

This section includes both those requirements as well as recommended best practice. Best practice recommendations are in italics.

The Company has established a performance monitoring, detection, and remediation program to identify and address on an ongoing basis, any violations of the requirements of FAR 52.222-50(b) and the Company Human Trafficking Policy. In the event of the receipt of credible information alleging violation of FAR 52.222-50(b), the Company will immediately:

• notify the Contracting Officer and the agency Inspector General of the specific nature of the activity, including specific
remedial actions taken, and
  • take appropriate corrective and preventive action, up to and including the dismissal of Company employees and termination of contracts with subcontractors, suppliers and agents.

All subcontractors of the Company are required by contract to fully cooperate with Company staff, contracting agencies and other Federal agencies to conduct audits and investigations on compliance with the provisions of FAR 52.222-50(b), Combating Trafficking in Persons. Company subcontractors and agents have also provided the Company with copies of their Compliance Plans prepared in accordance with Company requirements and FAR 52.222-50(h).

The Company requires its subcontractors and agents whose subcontracts are covered by 52.222-50(i)(A) and (B) to certify prior to subcontract award and annually thereafter that they have implemented compliance plans that comply with 52.222-50(h) and that, after having conducted due diligence, either (1) To the best of the subcontractor’s knowledge and belief, neither it nor any of its agents, subcontractors, or their agents, has engaged in any such activities; or (2) If abuses relating to any of the prohibited activities identified in 52.222–50(b) have been found, the subcontractor has taken the appropriate remedial and referral actions.

Additionally, all subcontractors have agreed to on-going monitoring and random auditing by the Company or its agents for compliance with FAR 52.222-50 and the Company Human Trafficking Policy. Any credible indication of noncompliance will be investigated, reported and addressed accordingly. Failure to comply with the requirements of the FAR 52.222-50 is grounds for the Company to take any and all appropriate actions, up to and including immediate termination of that supplier’s contract with the Company.
ANNUAL COMPLIANCE PLAN CERTIFICATION

Note to User: Prior to award of the subcontract and on an annual basis thereafter, a subcontractor must submit a certification (52.222-50(h)(5)) to the Contracting Officer that it has implemented a compliance plan to prevent any prohibited activities identified in 52.222-50(b) and to monitor, detect, and terminate any agent, subcontract, or subcontractor employee engaging in prohibited activities. The certification must also state that, after having conducted due diligence, either, to the best of the subcontractor’s knowledge and belief, neither it nor any of its agents, subcontractors, or their agents are engaged in any such activities, or that if any abuses have been found that the subcontractor has taken appropriate remedial and referral actions.

Contractors should establish a process to track this annual requirement submission date and perform due diligence which is sufficient to provide an adequate assurance. Certification should be made by an individual who is sufficiently placed to implement this plan. The following is an example of such a Certification.

Company certifies the following:

- It has implemented a compliance plan to prevent any prohibited activities identified at paragraph (b) of the FAR clause 52.222-50 and to monitor, detect, and terminate any agent, subcontract or subcontractor employee engaging in prohibited activities; and
- To the best of our knowledge and belief, based on ongoing compliance activities, neither the Company, nor any of its agents, subcontractors, or their agents, are engaged in prohibited trafficking-related activity as described in FAR 52.222-50(b), or
- If there are any reported or if any credible information of abuses received from any source alleging conduct that violates FAR 52.222-50(b), the Company will take immediate and appropriate remedial action(s) in response to the abuse(s), up to and including termination of the employee, subcontractor, subcontractor employee, or their agent involved.

A copy of the Compliance Plan is posted at the worksites for Contract <insert Contract title and number here> for which the Company and its subcontractors have active contract employees assigned. A copy is also posted on the Company website. The Company’s Human Trafficking Hotline Posters and Contractor Reprisal (Whistleblower Rights) Posters are also posted at Contract worksites in English and in the native languages of the employees.

If there are any identified noncompliances or credible evidence that alleges human trafficking-related activity, the Company will ensure that the pertinent details are provided to the Contracting Officer for possible imposition of remedies and to the agency.

INSPECTOR GENERAL:

COMPANY NAME:

COMPANY ADDRESS:

COMPLIANCE CERTIFICATION OFFICIAL NAME:

COMPLIANCE CERTIFICATION OFFICIAL TITLE:

COMPLIANCE CERTIFICATION OFFICIAL SIGNATURE:

DATE OF CERTIFICATION:

CONTRACT NUMBER: